ADVENTURUSH

ADVISORY

- **Pre-Dive Preparations:** Avoid heavy meals and alcohol before dive. If you are running a cold or fever, diving is not recommended.
- **Duration:** Dive sessions last 30-45 minutes, based on experience and depth.
- Health Factors: Individuals who have undergone surgery in the last 12 months, with asthma or severe respiratory/heart conditions, ear problems, stomach or intestine problems including recent diarrhoea should avoid diving. Pregnant women are also advised against participating. Kindly consult your doctor if you have any pre-existing medical condition. Also please note that keeping your safety first, the dive instructor may not allow you to participate if you are found unfit.
- **Age Limits:** Ages 14-45. For 45 years+ age groups, a medical fitness certificate from a medical practitioner permitting individuals to dive, would be required.
- **Comprehensive Briefing:** Mandatory dive briefing covers safety, signals, site info, and emergencies.
- **Equipment Provided:** Mask, snorkel, fins, regulator, BCD, wetsuit (if needed); proper use will be explained.
- Weather Dependence: Dives may be cancelled or rescheduled due to adverse weather. Dive Cancellations due to weather conditions are refundable.
- **Responsible travel:** Kindly adhere to responsible underwater practices, such as not touching or damaging coral reefs, and minimizing your impact on the underwater ecosystem.
- Swimming Skills: No swimming skills required, however having swimming skills can aid in better air pressure control and effortless gliding underwater. Enjoy a fantastic and secure scuba diving experience by following these guidelines.

Booking Policy

- We will confirm your booking within 24 hours.
- In case of non-availability for the date, our team will get in touch with you to work out best possible dates. Kindly bear with us as this industry does not work with real-time inventory view from vendor partners.
- If you wish to cancel before receiving a confirmation, you will receive 100% refund.

Cancellation Policy

- Full refund: If cancelled before 48 hrs.
- No Refund: If cancelled by customer in less than 48 hrs.

No refunds are applicable if the participants are deemed unfit by the instructor or refuse to go through with the experience at the site.

Payment policy

• 100% at the time of booking

Rescheduling policy

- Rescheduling is subject to availability.
- Once the cancellation window ends, rescheduling cannot be done.
- Each booking allows for a maximum of two rescheduling opportunities. After which, no further changes can be made to the booking.
- Any price differences resulting from rescheduling, such as changes in seasonal rates or availability, will be applicable and will be communicated to the customer during the rescheduling process.
- If a customer requests a rescheduling but fails to attend the newly scheduled appointment, it will be considered a missed appointment, and our standard cancellation policy will apply.