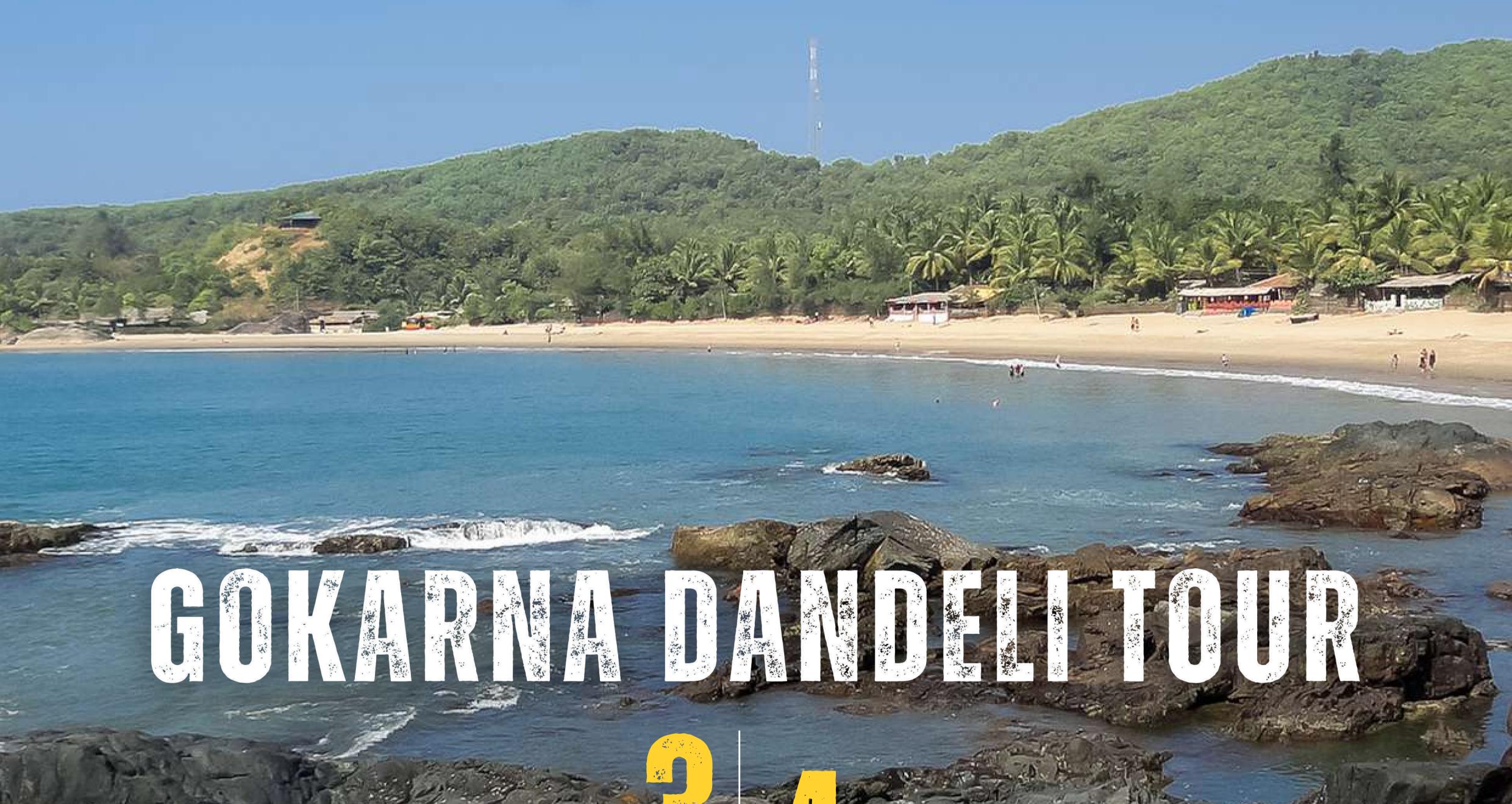


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# ADDESSOR



#### **ADVISORY:**

1. Carrying valid ID Proof during the time of booking and at arrival is mandatory.

- 2. Please note that PAN card is not considered as a proof of ID.
- 3. Your safety is always our primary concern. If the weather is poor, the event may be delayed or postponed, and an alternative time slot will be suggested.
- 4.No refund will be provided if the traveller fails to show up.
- 5.No usage of any kind of intoxicating substance is allowed during our trip.
- 6. The company holds the right to disqualify individuals who are deemed unfit to take part in any activity, during the travel, for safety purposes.
- 7.Both vegetarian and non-vegetarian dining options are offered.
- 8. Read all the sections in the attachment to learn more about the trip.
- 9. Kindly pay full attention to the briefing provided and follow all guidelines as recommended.
- 10. Vendor details will be shared post-booking. Please coordinate with the vendor on reporting time & location.

#### **BOOKING POLICY:**

1. We will confirm your booking within 24 hours.

- 2. In case of non-availability for the date, our team will contact you to work out the best possible dates. Kindly bear with us, as this industry does not work with real-time
  - inventory views from vendor partners.
- 3. If you wish to cancel before receiving a confirmation, you will receive a 100% refund.

#### **CANCELLATION POLICY:**

1.Full Refund- If cancelled before 5 days of the scheduled date. 2.No Refund- If cancelled within 5 days of the scheduled date.



#### **PAYMENT POLICY:**

• 100% at the time of booking.

#### **RESCHEDULE POLICY:**

- Rescheduling is subject to availability.
- Once the cancellation window ends, rescheduling cannot be done.
- Each booking allows for a maximum of two rescheduling opportunities. After which, no further changes can be made to the booking.
- Any price differences resulting from reschedulings, such as changes in seasonal rates or availability, will be applicable and communicated to the customer during rescheduling.
- If a customer requests a rescheduling but fails to attend the newly scheduled appointment, it will be considered a missed appointment, and our standard cancellation policy will apply.

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