## ADVENTURUSH

## **ADVISORY**

- Keeping your safety first, if the weather is poor, the event may be delayed or postpone, and an alternative time slot will be suggested.
- Min age 10 yrs Max age 50 yrs.
- Maximum weight 115kg
- Participants deemed unfit for the activity may be prohibited from participating by the instructor. Since this decision will be made by the expert for your safety, we request your adherence. Kindly read our advisory in attachment to understand if you are fit to participate.
- Kindly pay full attention to the briefing provided and follow all guidelines as recommended.
- A parent or guardian must sign the disclaimer for any child under the age of 18
- Upon arrival, proof of identification is required (Not PAN card)
- Vendor details will be shared post booking. Please co-ordinate with vendor on reporting time & location

## **BOOKING POLICY**

- We will confirm your booking within 24 hours.
- In case of non-availability for the date, our team will get in touch with you to work out best possible dates. Kindly bear with us as this industry does not work with realtime inventory view from vendor partners. If you wish to cancel before receiving a confirmation, you will receive 100% refund.

## **CANCELLATION POLICY**

- Full Refund- If cancelled before 48 hours.
- No Refund- If cancelled by customer less than 48 hours.
- If participants are deemed unfit by instructor or refuse to go through with the experience at site or miss the activity, no refund will be applicable.