



An initiative  
by **Mahindra**

**WAYANAD**  
**BACKPACKING**  
**ADVISORY**

A thick, hand-drawn yellow brushstroke underline is positioned below the word "ADVISORY".



## ADVISORY:

- 1.The capacity of each batch is limited to 30 individuals.
- 2.Carrying valid ID Proof during the time of booking and at arrival is mandatory.
- 3.Please note that PAN card is not considered as a proof of ID.
- 4.Your safety is our primary concern. If the weather is poor, the event may be delayed or postponed, and an alternative time slot will be suggested.
- 5.No refund will be provided if the traveller fails to show up.
- 6.No usage of any kind of intoxicating substance is allowed during our trip.
- 7.The company holds the right to disqualify individuals to take part in any adventure sports, treks etc., during the travel, for safety purposes.
- 8.The package includes vegetarian meals only. No non veg items would be available during the 3 nights and 4 day tour.
- 9.Read all the sections in the attachment to learn more about the trip.
- 10.Kindly pay full attention to the briefing provided and follow all guidelines as recommended.
- 11.Trekking is to immerse oneself in nature, so please expect basic facilities.
- 12.Vendor details will be shared post-booking. Please coordinate with the vendor on reporting time & location.

## BOOKING POLICY:

- 1.We will confirm your booking within 24 hours.
- 2.In case of non-availability for the date, our team will contact you to work out the best possible dates. Kindly bear with us, as this industry does not work with real-time inventory views from vendor partners.
- 3.If you wish to cancel before receiving a confirmation, you will receive a 100% refund.

## CANCELLATION POLICY:

- 1.Full Refund- If cancelled before 5 days of the scheduled date.
- 2.No Refund- If cancelled within 5 days of the scheduled date.

## **PAYMENT POLICY:**

- 100% at the time of booking.

## **RESCHEDULE POLICY:**

- Rescheduling is subject to availability.
- Once the cancellation window ends, rescheduling cannot be done.
- Each booking allows for a maximum of two rescheduling opportunities. After which, no further changes can be made to the booking.
- Any price differences resulting from reschedulings, such as changes in seasonal rates or availability, will be applicable and communicated to the customer during rescheduling.
- If a customer requests a rescheduling but fails to attend the newly scheduled appointment, it will be considered a missed appointment, and our standard cancellation policy will apply.





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**SAFE. AUTHENTIC. VERIFIED**