



An initiative
by **Mahindra**

KERALA TOUR

4 | **5**
NIGHTS | DAYS

ADVISORY

ADVISORY:

1. Your accommodation is selected as per your budget.
2. The rate communicate to you on email is calculated on the basis of hotels and room type mentioned.
3. We do not have any hidden charges except your lunch and dinner.
4. Any extra bed/ breakfast which are not mentioned have to be paid directly by guest as per hotel policy.
5. The above rates are valid for the mentioned period only.
6. In case of any unexpected bandh or strike, we will make alternative arrangements, please bear with us.
7. We strongly suggest that you should check the reviews and location of hotels mentioned to make sure it is as per your preferences before confirming the package and change of hotel on arrival would charge retention.
8. In case of non-availability of rooms in the specified hotels, we will inform you the same and will give you different Options of hotels and rate will increase or decrease depends on the hotel selection.
9. There will not be any change in the hotels specified without your concern.

BOOKING POLICY:

1. We will confirm your booking within 24 hours.
2. In case of non-availability for the date, our team will contact you to work out the best possible dates. Kindly bear with us, as this industry does not work with real-time inventory views from vendor partners.
3. If you wish to cancel before receiving a confirmation, you will receive a 100% refund.

CANCELLATION POLICY:

- Full Refund- If cancelled before 15 days of the scheduled date.
- No Refund- If cancelled within 15 days of the scheduled date.

From 21st October to 3rd November and from 20th December to 10th January:

- Full Refund- If cancelled before 30 days of the scheduled date.
- No Refund- If cancelled within 30 days of the scheduled date.

PAYMENT POLICY:

- 100% at the time of booking.

RESCHEDULE POLICY:

- Rescheduling is subject to availability.
- Once the cancellation window ends, rescheduling cannot be done.
- Each booking allows for a maximum of two rescheduling opportunities. After which, no further changes can be made to the booking.
- Any price differences resulting from reschedulings, such as changes in seasonal rates or availability, will be applicable and communicated to the customer during rescheduling.
- If a customer requests a rescheduling but fails to attend the newly scheduled appointment, it will be considered a missed appointment, and our standard cancellation policy will apply.



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SAFE. AUTHENTIC. VERIFIED