



An initiative
by **Mahindra**

**JAISALMER
DESERT FESTIVAL
ADVISORY**



ADVISORY:

- 1.Children above the age of six years are considered adults.
- 2.Carrying valid ID Proof during the time of booking and at arrival is mandatory.
- 3.Please note that a PAN card is not considered proof of ID.
- 4.Please note that in-room dining is not allowed.
- 5.Smoking inside the tents is strictly prohibited.
- 6.It is advised to refrain from carrying anything valuable into the tents as they do not have lock facilities. Participants are advised to carry a lockable suitcase to ensure the safety of their belongings.
- 7.Any personal expenses or items of a personal nature will not be included in the package.
- 8.Any meals or transfers not mentioned in the itinerary are considered an exclusion in the deal.
- 9.Jeep Safari is to be purchased as Add-ons. The prices may vary according to the season.
- 10.Kindly refrain from consuming heavy food before and after the Jeep safari ride.
- 11.Any drinks (alcoholic, aerated, or mineral water) are not included in the package cost.
- 12.Guidelines issued by the State Government are to be followed. Social distancing norms have to be maintained. Frequent hand sanitization and the use of masks are recommended.

BOOKING POLICY:

- 1.We will confirm your booking within 24 hours.
- 2.In case of non-availability for the date, our team will contact you to work out the best possible dates. Kindly bear with us, as this industry does not work with real-time inventory views from vendor partners.
- 3.If you wish to cancel before receiving a confirmation, you will receive a 100% refund.

CANCELLATION POLICY:

- 1.Full Refund- If cancelled before 15 days of the scheduled date.
- 2.No Refund- If cancelled within 15 days of the scheduled date.

PAYMENT POLICY:

- 100% at the time of booking.

RESCHEDULE POLICY:

- Rescheduling is subject to availability.
- Once the cancellation window ends, rescheduling cannot be done.
- Each booking allows for a maximum of two rescheduling opportunities. After which, no further changes can be made to the booking.
- Any price differences resulting from rescheduling, such as changes in seasonal rates or availability, will be applicable and communicated to the customer during rescheduling.
- If a customer requests a rescheduling but fails to attend the newly scheduled appointment, it will be considered a missed appointment, and our standard cancellation policy will apply.



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SAFE. AUTHENTIC. VERIFIED