

ADVISORY

- High altitude may lead to Acute Mountain Sickness due to lower oxygen pressure
 than usual. Some of the symptoms include headache, nausea and more. It is hence
 advised to acclimatize yourself to this altitude. Consuming garlic, ginger water,
 chocolates or chewing gum can be helpful. You can also take medications as
 prescribed by your doctor, to reduce the symptoms of altitude sickness. Make sure to
 consult your doctor before taking the medicine.
- The check-in time is 12 noon. Early check-ins are only subject to availability.
- In situations beyond normal circumstances, additional expenses will be incurred by the travelling group. The same is valid if there is a change in the itinerary due to certain circumstances like political disturbances, flight cancellation, natural phenomenon etc.
- Guests are responsible for the safety and security of their luggage. It is recommended to carry a daypack bag to carry valuables.
- In case of any damage to property, guests will have to bear the compensation charges.
- Carry enough cash with you as most of the places do not have the facility of payment through Credit or Debit cards. Also, while there are SBI/J&K/HDFC/PNB/AXIS bank ATMs available, these are usually jam-packed or out of order due to huge tourist movement.
- There are network issues in certain parts of Ladakh. Hence inform your family and friends about the same. However, Airtel and Jio post-paid have decent network in most parts of Manali, Jispa, Leh, Kargil and Srinagar.
- Make a visit to your doctor before travelling to Ladakh. This is especially for those who have any heart related issues or even asthma.
- Carry light and healthy snack options with you in case you are stuck due to a roadblock or landslide.
- Wear covered clothes and avoid wearing shorts. This is especially true if you are going to religious places including monasteries.
- Carry back all the plastic that you use. Ladakh is a "no polythene" zone, so do not litter.
- Please carry Photo & address identity proofs that are issued by the Government of India like Aadhar, Driving License, Passport, Voter ID. (PAN card will not be considered as a valid address proof)

PREP - WEAR, CARRY, FITNESS

To avoid AMS during trip

AMS or Acute Mountain Sickness is caused by the quick exposure to low oxygen levels at high altitude. Symptoms of AMS include nausea, fatigue, rapid heart rate and headache to name a few. The below mentioned precautions can reduce the symptoms of AMS.

- Medication Consult your doctor before you take any medicines
- **Garlic** Garlic improves the flow of blood in the body, and lowers dizziness and nausea
- Cloves Like garlic, cloves also make the body use oxygen more efficiently
- Ginger water it helps you feel less nauseous
- **Fluids** Stay hydrated. You should consume four to five litters of water every day to get acclimatized faster
- Eat Light Keep eating at regular intervals. Take small and light meals
- Avoid smoking, alcohol, sleeping pills or antidepressants

Clothing

- Walking and trekking shoes keep waterproof, comfortable and strong shoes
- Extra pair of socks
- Woollen clothes Keep sweaters, jackets, comforters, shawls especially in the months between April and July, and October-November
- Full-sleeved T-shirts and track pants
- Water-proof clothes Carry raincoats and rain jackets

Accessories

- Sunglasses with UV protection
- Lightweight gloves/mittens
- Water bottles that are preferably insulated
- Large Plastic bags to keep items dry
- Headlamp/flashlight with spare batteries as extreme cold weather damages batteries

Medical supplies & toiletries

- High SPF sunscreen
- Moisturisers
- Lip Balms
- Small wash and hand towels
- Hand Sanitizer
- Pain relievers Keep sprays or balms like Moov or Volini

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- Doctor prescribed medicines for headache
- Mosquito Repellent
- Antiseptic cream
- Rehydration salts

Luggage & Bags

- Waterproof backpacks and handbags.
- Duffel bag with personal gears.
- Avoid trolleys and heavy suitcases.

CANCELLATION POLICY

Full Refund- If cancelled before 15 days before scheduled date.

No Refund- If cancelled by customer less than 15 days before scheduled date.

If participants are unable to or refuse to go through with the experience at site, no refund will be applicable. To avoid inconvenience to the other travellers, the expedition will continue in such case and participant will have to make their own arrangements, if they continue their stay.

PAYMENT POLICY

100% at the time of booking.