



An initiative
by **Mahindra**

CAMPING IN BIKANER

ADVISORY



ADVISORY:

1. The Check-in time into the camp is 3:00 PM and the checkout time is 10:00 AM.
2. Children above the age of six years are considered adults.
3. Carrying valid ID Proof during the time of booking and at arrival is mandatory.
4. Please note that a PAN card is not considered proof of ID.
5. Please note that in-room dining is not allowed.
6. Smoking inside the tents is strictly prohibited.
7. It is advised to refrain from carrying anything valuable into the tents as they do not have lock facilities. Participants are advised to carry a lockable suitcase to ensure the safety of their belongings.
8. Any personal expenses or items of a personal nature will not be included in the package.
9. Any meals or transfers not mentioned in the itinerary are considered an exclusion in the deal.
10. Jeep Safari and the Camel are to be purchased as Add-ons. The prices may vary according to the season.
11. Kindly refrain from consuming heavy food before and after the Jeep safari ride.
12. Any drinks (alcoholic, aerated, or mineral water) are not included in the package cost.
13. Guidelines issued by the State Government are to be followed. Social distancing norms have to be maintained. Frequent hand sanitization and the use of masks are recommended.

BOOKING POLICY

1. We will confirm your booking within 24 hours.
2. In case of non-availability for the date, our team will contact you to work out the best possible dates. Kindly bear with us, as this industry does not work with real-time inventory views from vendor partners.
3. If you wish to cancel before receiving a confirmation, you will receive a 100% refund.

CANCELLATION POLICY:

1. Full Refund- If cancelled before 7 days of the scheduled date.
2. No Refund- If cancelled within 7 days of the scheduled date.

From 15th December to 5th January :

1. Full Refund- If cancelled before 15 days of the scheduled date.
2. No Refund- If cancelled within 15 days of the scheduled date.
3. Note : 31st December bookings will be non refundable.

PAYMENT POLICY:

- 100% at the time of booking.

RESCHEDULE POLICY

1. Rescheduling is subject to availability.
2. Once the cancellation window ends, rescheduling cannot be done.
3. Each booking allows for a maximum of two rescheduling opportunities. After which, no further changes can be made to the booking.
4. Any price differences resulting from rescheduling, such as changes in seasonal rates or availability, will be applicable and communicated to the customer during rescheduling.
5. If a customer requests a rescheduling but fails to attend the newly scheduled appointment, it will be considered a missed appointment, and our standard cancellation policy will apply.



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SAFE. AUTHENTIC. VERIFIED