



An Initiative By
Mahindra

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Northeast

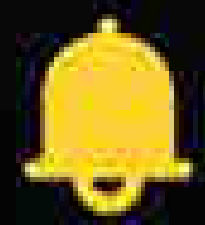
A PARADISE IN THE HIMALAYAS

Here's everything you need to know
before embarking on your adventure!

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ADVISORY



THINGS TO CARRY



IMPORTANT NOTE



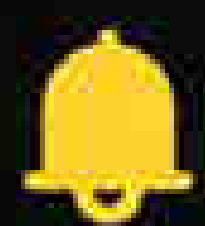
SPECIAL TERMS AND GUIDELINES STATE
WISE: **SIKKIM**



SPECIAL TERMS AND GUIDELINES STATE
WISE: **ASSAM**



SPECIAL TERMS AND GUIDELINES STATE
WISE: **MEGHALAYA**



SPECIAL TERMS AND GUIDELINES STATE
WISE: **ARUNACHAL PRADESH**



RESCHEDULING POLICY



CANCELLATION POLICY

ADVISORY:

- **Payment Methods:** Carry enough cash as online card services may face network challenges.
- **Punctuality:** Please be on time for the tours, to avoid missing the sightseeing places.
- **Plastic-Free Zone:** Use paper or cotton bags for shopping.
- **Market Hours:** Most markets close by 8 PM due to early sunset.
- **Government Regulations:** Please note tour changes may take place in cases of government regulations, public events, and holidays.
- **Responsible traveller:** Please treat all staff with respect. If you face issues, please report the same proactively.
- **Clothes:** It's advisable to carry adequate winter clothing. Carry Heavy Woollen & Thermal Jacket, Raincoat/Umbrella etc. are advisable to carry according to weather conditions.
- **Infant Safety:** The safety measure of infants is mentioned below as per the region in northeast.
- **Network Issues:** There may be network issues in certain areas; inform your family and friends accordingly. Some mobile carriers have better coverage.
- **Health Caution:** Avoid alcohol or intoxicants, as they can cause respiratory problems or dehydration at high altitudes, where medical facilities are limited.
- **Luggage and Bags:** Use waterproof backpacks and handbags. Avoid heavy suitcases and trolleys.
- **Rule Compliance:** We advise to strictly follow all safety measures & government rules. Keeping your safety in mind, any safety violations will result in the tour ending.
- **Precautions for AMS:** AMS (Acute Mountain Sickness) can occur at high altitudes. Consult your doctor for medication options. Consume garlic, cloves, ginger water, chocolates, or chewing gum. Stay hydrated, eat light, and avoid smoking, alcohol, and certain medications.

HOTEL ADVISORY:

- **Hotel Timings:** Check-in at 12 AM, Check-out at 8 AM.
- **Room or Hotel Changes:** Changes post-confirmation are based on availability and may incur additional costs.
- **Room Heater:** Available at an extra cost borne by the guest directly.
- **Rate Flexibility:** Rates provided in the website are not final and are subject to change based on the availability of given hotel rooms, vehicles availability, revision on of hotel room rates and various other reasons, room rate revisions, and other factors. For an accurate quote, provide exact tour dates.
- **Basic Meals:** Expect basic meals during the trip due to limited accessibility and infrastructure in hilly terrain. Vegetarian and non-vegetarian options available.
- **Hotel Standards:** Standards may differ from Tier-I/II cities. AdventuRush will strive to provide accommodation from the shared list, but similar-category alternatives may be assigned for reasons like unavailability, maintenance, security, or guest feedback.
- **Alcohol Consumption:** Subject to hotel rules. Limited facilities and simplicity should be expected.
- **Occupancy Limit:** Maximum of 3 adults allowed in one room. Third occupant provided a mattress/rollaway bed.

VEHICLE ADVISORY:

- **Airport Pick-up Hours:** Available from 05:00 AM to 07:00 PM. Notify AdventuRush for late arrivals in advance.
- **Baggage Guidelines:** Northeast restrictions advise one luggage bag per person. Also, vehicles cannot use luggage carriers. Inform the operator in advance if you have more.
- **Vehicle Features:** Some vehicles might lack carriers or AC. In certain regions, AC turn-off is mandatory, especially in eco-sensitive and hilly areas.
- **Exclusive Vehicle Use:** Assigned vehicles are for your group's use but follow the provided itinerary. Adherence to the schedule is appreciated.
- **Full-Day Sightseeing:** Starts from 8:00 AM to 5:00 PM as per the itinerary. Additional usage incurs extra charge on a per kilometre or per-hour basis.
- **Extra Sightseeing:** The number of sightseeing points covered will depend on the remaining time available.
- **Hotel Parking:** Due to limited parking space, the vehicles cannot be parked for longer period in front of the hotel. It is advised to wait at the reception for 5-10 minutes before departure.
- **Restricted Entry:** Some areas have specific entry times. Hence, it is advisable to adhere to these schedules.
- **Vehicle Delays:** Understand delays due to uncalculated situations like such as traffic jams, halts, or diversions and board promptly upon vehicle arrival.
- **Point-to-Point Vehicles:** Vehicles are for the provided itinerary and not for personal use; deviations may incur additional charges unless due to issues like bad weather, political disturbances, roadblocks, VVIP movements, or state transport rule prohibitions.
- **Possible Delays:** Seasonal delays may occur due to various factors. Exercise patience and understanding.

THINGS TO CARRY:

Clothes & baggages:

- 60 LT Backpack
- Warm clothing and rain gear
- Night clothes
- Poncho
- Tissue Papers
- Handkerchiefs
- 1 jacket
- 1 Shawl
- 2 Towel
- Mask
- Hats / Caps
- Comfortable Trekking shoes
- Travel Neck Pillow
- Compression Socks or Tights
- Specs/Contact lens/sunglass
- Luggage Bag
- Packing Cubes

Medications:

- First aid kit
- Medicines for motion sickness
- Medicines for AMS
- Insect repellent
- Lip balm
- Moisturizing Cream

THINGS TO CARRY:

Electronic Devices:

- Torch
- Camera and binoculars
- Wireless Earbuds Stereo Bluetooth Headphones with Charging Case
- Portable Charger & Power Surge Protector

Toiletries:

- Toothbrush
- Toothpaste
- Slippers
- Tissue Papers Sanitizer
- Some Skin Care Products
- Disinfecting Wipes
- Energy Drinks and Multivitamin Tablets

Others:

- Cash
- Water bottle (so you don't have to buy water when on the move)
- Hot water Thermos
- Snacks to munch
- 1 book/Travel journal

IMPORTANT NOTE:

- **Complimentary Items:** No refunds for cancelled complimentary items due to weather or regulations.
- **Offer Modifications:** Tour Operator may modify itineraries for reasons beyond their control, including government regulations, ferry cancellations, and weather conditions.
- **Northeast Region:** Due to its high-altitude nature, the Northeast may experience medical emergencies and road closures (e.g., flash floods and landslides). Changes and additional expenses may occur on-site, not covered in the original quote. No refunds for unutilized services due to various reasons, including bad weather, health issues, natural calamities, or road closures.
- **Price and Itinerary Modification:** AdventuRush and vendor partners reserve the right to modify the itinerary and price for various reasons, including force majeure events, strikes, festivals, weather conditions, traffic issues, overbooking, flight changes, and entry restrictions at certain places.

THINGS TO NOTE:

- Carry 4 passport size photos.
- NRI / Foreign Nationals – Mandatory Passport + Valid Indian visa / OCI card / PIO card.
- NRI & Foreigner Guests: Permit needs to be done from Home Department, Delhi & respective country's embassy. (It takes approx. 2-3 month to get the permit)
- Foreign Nationals & OCI Card Holders Cannot Visit Restricted Permit Areas.
- Note: Aadhar card and PAN card are not accepted.
- For kids & infants: A school ID or a birth certificate will be accepted.
- For Adults: Original + photocopy of any of the ID proof i.e. Driving Licence / Voters ID / Passport.
- For Children – Original + photocopy of any of the ID proof i.e. School ID / Passport.

SPECIAL TERMS AND GUIDELINES STATE WISE: **SIKKIM**

- Vehicles are not permitted in main market areas, expect drop-off/pick-up from the nearest accessible location.
- Nathu La Pass is Not included in package due to special permits. Permits can be cancelled for security/weather; payment on-site based on real-time conditions. If you wish Add Nathu La Pass to your package at extra cost (INR 4,000 to 9,000 per vehicle) depending on season and availability.
- If North Sikkim permit is cancelled due to weather/politics, alternate sightseeing's will be arranged, customer bears alternative accommodation cost, same for self-booked hotels.
- Chopta Valley and Zero Point visit will be extra cost (INR 4,000 to 9,000 per vehicle) depending on season, subject to availability and permits (Indian/Foreign Nationals).
- Turban-wearing travellers are not allowed in Lachen & Gurudonmarg Lake as per state guidelines.
- In Darjeeling, a few sightseeing points like Himalayan Mountaineering Institute & Padmaja Naidu Himalayan Zoological Park are closed on Thursdays and hence Daley monastery and Art gallery are provided as alternate sightseeing options.
- In Gangtok, a few sightseeing points like Sikkim Research Institute of Tibetology & the Directorate of Handicraft & Handloom are closed on Sundays. Hence, Bakthang Falls and Enchey Monastery are provided as alternate sightseeing option.

For Gurudonmarg Lake and Nathu La Pass:

- Avoid if senior citizen (below 60) or child above 5 due to low oxygen levels.
- No permits for infants under 2 yrs. Consult doctor for pre-existing medical conditions.
- Foreign Nationals are not allowed in Lachen, Baba Mandir and Nathula Pass for security reasons.
- Nathu La Pass is a protected area that is open for visitors five days a week - Wednesday to Sunday. It remains closed on Mondays & Tuesdays.

SPECIAL TERMS AND GUIDELINES STATE WISE: **ASSAM**

- Airport/railway pick-up before 3 PM for safety; inform AdventuRush if arriving after to rearrange itinerary or stay in Guwahati.
- For Kaziranga visits, at trip's end, enjoy evening safari to avoid delays for airport drop the next day.
- Kaziranga National Park offers elephant and jeep safaris in 4 zones; ticket allocation based on availability, non-transferable, and non-refundable after booking.
- Please keep your national park entry permit & camera fee receipt handy and safe till departure from the park after completion of Elephant and Jeep safari.
- Please wear sober coloured attire like olive-green, khaki, brown, grey etc. inside the national park to avoid unwanted attention from wild animals. Wearing bright coloured clothes like red, white, and black inside the park is not advisable at any moment. Take delight in visiting the habitat of the wild, but do not make noise out of momentary excitement to alarm them. Maintaining silence in the forest will help you to witness a close view into the lives of the animals.
- Do not get down from your vehicle at any point during Jeep Safari without the consent of our nature expert/trained Jeep driver.
- Do not get disappointed if you fail to see any mammal, bird, or reptile of your preference in the forest. Wildlife sighting inside a national park depends more on visitor's sheer luck.

SPECIAL TERMS AND GUIDELINES STATE WISE: **ASSAM**

- Be aware of the environmental pollution, please do not pollute the national park with non-bio-degradable substances like plastics, cans, bottles etc.
- Please keep in mind that consumption of alcohol and non-vegetarian food is strictly prohibited inside the national park.
- Please be informed that smoking cigarettes and tobacco products in public places is an offence and punishable as per Indian Law.
- Do not light campfire inside the forest. Accidental fire can cause major destruction to the forest.
- Intrusion into the core areas of the national park is strictly prohibited.
- Please remember that carrying arms & ammunitions, firearms, crackers, bows & arrows, or any other sharp instruments inside the national park will lead to violation of law of the State. It is a heinous crime strictly punishable by Indian law.
- Angling and trapping of wildlife is strictly prohibited as per Indian Law.
- While enjoying guided trekking inside the forest, please stick to the above-mentioned guidelines as much as you can for your own safety.

SPECIAL TERMS AND GUIDELINES STATE WISE: **MEGHALAYA**

- Nongriat Trek is closed on Sundays.
- Don Bosco Museum and Cathedrals are closed for tourists on Sundays.
- Double Decker Root Bridge is accessible via Nongriat Trek with over 3000 steps; steep and slippery in monsoon; not recommended for children under 10 or adults over 50.
- Shnongpdeng/Dawki Camping is available from October to April.
- Wari Chora best travel period: October to end of March/April 1st week.
- Dawki is remote with limited facilities; breakfast options limited to maggi, snacks, and public/common washrooms are available at Dawki camps.

SPECIAL TERMS AND GUIDELINES STATE WISE: **ARUNACHAL PRADESH**

- As per Tawang local Association, outside/other state vehicles are not allowed for local sightseeing. Therefore, we may have to arrange different local vehicle for Tawang sightseeing.
- Bumla Pass permit and vehicle Charges (cost: Rs. 5500-6000 per vehicle) are not included in the package.
- Permit is subject to cancellation for security or weather reasons. Pay on-site based on real-time conditions.
- Arunachal Pradesh's Protected Area Permit (PAP) mandatory for Foreign Tourists; costs Rs. 6000 per person; approval takes 7-14 days from Ministry of Home Affairs.
- For Domestic tourists - Inner Line Permit; 2-4 days for approval.