ADVENTURUSH

ADVISORY

- Check in time: 3:00 PM
- Check out time: 10:00 AM
- Children above age 5 will be considered as an adult.
- Jeep safari is to be purchased as an Add-on.
- Please note in-room dining is not allowed.
- It is advisable not to carry valuables as the tents do not have a lock facility. Kindly carry lockable suitcases.
- Smoking inside the tents is not allowed.
- Any personal expenses or items of personal nature will not be included in the package. Any
 meals or transfers not mentioned in the itinerary are to be considered an exclusion in the
 deal.
- Avoid consuming heavy food or alcoholic beverages before and after the Jeep safari ride.
- Any kind of drink (alcoholic, aerated, or mineral water) is not included in the package cost.
- Guidelines issued by the State Government are to be followed. Social distancing to be maintained. Frequent hand sanitization and use of mask recommended.
- ID proof is mandatory for each individual guest at the time of booking, and upon arrival. PAN card will not be considered as a valid address proof.
- Any breakage or damage of any items in the resort will incur charges.

Booking Policy:

- We will confirm your booking within 24 hours.
- In case of non-availability for the date, our team will get in touch with you to work out best possible dates. Kindly bear with us as this industry does not work with real-time inventory view from vendor partners.
- If you wish to cancel before receiving a confirmation, you will receive 100% refund.

Cancellation Policy:

- Full Refund- If cancelled before 15days of scheduled date.
- No Refund- If cancelled by within 15 days of scheduled date.

Payment policy:

• 100% at the time of booking

Rescheduling policy:

- Rescheduling is subject to availability.
- Once the cancellation window ends, rescheduling cannot be done.
- Each booking allows for a maximum of two rescheduling opportunities. After which, no further changes can be made to the booking.
- Any price differences resulting from rescheduling, such as changes in seasonal rates or availability, will be applicable and will be communicated to the customer during the rescheduling process.
- If a customer requests a rescheduling but fails to attend the newly scheduled appointment, it will be considered a missed appointment, and our standard cancellation policy will apply.

