# ADVENTURUSH

## **A**DVISORY

- For ATV ride and Paintball: Participants must be at least 16 years old and provide a valid photo ID as proof of age.
- For ATV ride and Paintball: Children between the ages of 12 and 15 must be accompanied by an adult.
- For ATV ride and Paintball: Participants under 18 years of age require a signed consent waiver from a parent or guardian.
- Closed-toe shoes are mandatory for Adventure activities.
- For the safety of all guests, the tour operator reserves the right to deny service to passengers who are intoxicated, under the influence, or display signs of intoxication or drug use. In such cases, tour cancellation will not be eligible for a refund.
- Adventure activities are not recommended for travellers with back problems or for pregnant travellers.
- Please bring valid Id proof like Aadhar card/ Driving license. (PAN card will not be considered as a valid address proof.)
- Vendor details will be shared post booking. Please co-ordinate with vendor on reporting time & location.
- The rooms will be on double sharing in a standard hotel until especially mentioned at the time of booking.
- Keeping your safety first, if the weather is poor, the activities may be delayed or postpone, and an alternative time slot will be suggested.
- Any personal expenses or items of personal nature will not be included in the package. Any meals or transfers not mentioned in the itinerary are to be considered an exclusion in the deal.
- Guidelines issued by the State Government are to be followed. Social distancing to be maintained. Frequent hand sanitization and use of mask recommended.
- Any breakage or damage of any items in the hotel will incur charges.

## POLICIES

### **BOOKING POLICY**

- We will confirm your booking within 24 hours.
- In case of non-availability for the date, our team will get in touch with you to work out best possible dates. Kindly bear with us as this industry does not work with real-time inventory view from vendor partners.
- If you wish to cancel before receiving a confirmation, you will receive 100% refund.

### **Cancellation Policy:**

- If cancellations are made 30 days before the start date of the trip, 30% of the trip cost will be charged as cancellation fees.
- If cancellations are made 15-30 days before the start date of the trip, 50% of the trip cost will be charged as cancellation fees.
- If cancellations are made within 0-15 days before the start date of the trip, 100% of the trip cost will be charged as cancellation fees.

In the case of unforeseen weather conditions or government restrictions, certain activities may be cancelled, and, in such cases, the operator will try his best to provide an alternate feasible activity. However, no refund will be provided for the same.