

ADVENTURUSH



Advisory:

Northeast Region: Due to its high-altitude mountainous nature, the Northeast is susceptible to medical emergencies and road closures (e.g., flash floods and landslides). Therefore, itinerary changes, extra vehicle usage, alternate accommodations, and additional expenses may occur on-site, which are not included in the original quote. No refunds are provided for unutilized services due to various reasons, including bad weather, health issues, natural calamities, or road closures.

ID Requirement: A government-approved photo ID is mandatory for all guests during booking (for permits) and upon arrival. PAN cards and driving licenses are not considered valid address proofs.

Airport Pick-up Hours: Airport pick-up is available from 05:00 AM to 07:00 PM for safety reasons. If arriving beyond these hours, please inform AdventuRush in advance.

Point-to-Point Vehicles: Vehicles are provided on a point-to-point basis only, not for personal use. Any deviation from the itinerary may incur additional charges unless due to issues like bad weather, political disturbances, roadblocks, VVIP movements, or state transport rule prohibitions.

Possible Delays: During the tourist season, vehicle pick-up/drop-off may experience delays due to heavy traffic, bad weather, political/social disturbances, roadblocks, VVIP movements, and state transport rules. Please exercise patience and understanding.

Power Shortages: Due to power shortages, electric room heaters are not allowed in most hotels. It's advisable to carry adequate winter clothing. Frequent power cuts occur, so carry torches, power banks, and extra batteries.

Basic Meals: Expect basic meals throughout the trip due to limited accessibility and infrastructure in hilly terrain.

Itinerary Changes: AdventuRush may need to change or omit places to visit due to unpredictable weather, road conditions, strikes, or security concerns. Flexibility in sightseeing related to nature is essential.

Refunds Disclaimer: AdventuRush does not hold responsibility for refunds due to natural conditions, weather, pandemics, or man-made calamities. Pricing may change if the itinerary alters for the above reasons.

Operational Changes: Due to operational reasons, the tour routing may be amended, but all mentioned services will remain the same.

Price and Itinerary Modification: AdventuRush and vendor partners reserve the right to modify the itinerary and price due to various reasons, including force majeure events, strikes, fuel price increases, festivals, weather conditions, traffic issues, overbooking, flight changes, and entry restrictions at certain places.

Camp Electricity: Camps rely on private generators, which are switched off after dinner. Guests should expect to stay in a different camp than initially confirmed, though it will be of an equivalent category.

High Altitude Precautions: High altitude can lead to Acute Mountain Sickness. Consult your doctor, acclimate yourself, and consider medications if needed. Take responsibility for your luggage's safety and security.

Cash Payment: Carry sufficient cash, as many places do not accept credit or debit cards, and ATMs may be crowded or out of order.

Network Issues: There may be network issues in certain areas; inform your family and friends accordingly. Some mobile carriers have better coverage.

Health Caution: Avoid alcohol or intoxicants, as they can cause respiratory problems or dehydration at high altitudes, where medical facilities are limited.

Additional Costs: Travelers are responsible for international airfare, visa fees, airport tax, and insurance coverage.

GST: Goods and Services Tax (GST) applies to the package and is not included in the cost.

Precautions for AMS: AMS (Acute Mountain Sickness) can occur at high altitudes. Consult your doctor for medication options. Consume garlic, cloves, ginger water, chocolates, or chewing gum. Stay hydrated, eat light, and avoid smoking, alcohol, and certain medications.

Luggage and Bags: Use waterproof backpacks and handbags. Avoid heavy suitcases and trolleys. Wear comfortable shoes on beach treks.

Hotel Advisory:

- Hotel standards may not match Tier-I/II cities. AdventuRush will strive to provide accommodation from the shared list, but similar-category alternatives may be assigned for reasons like unavailability, maintenance, security, or guest feedback.
- Unless specified, standard category rooms are booked; room upgrades can be arranged and paid for at the hotel.
- Budget and deluxe hotels in Meghalaya and Kaziranga are basic. Expect no fans or AC in Meghalaya. Breakfast is typically served after 8 AM.
- Power shortages are common, and lifts may not be available in most hotels.
- Alcohol consumption in hotels may be subject to rules. Limited facilities are typical, and guests should expect simplicity.

Vehicle Advisory:

- Northeast guidelines impose restrictions on baggage; vehicles cannot use luggage carriers. It is advisable to carry a maximum of one luggage bag per person. Please inform the operator in advance if you have more luggage.
- Some vehicles may not have carriers or AC available. In certain regions, especially eco-sensitive and hilly areas, it is mandatory to turn off the AC.
- The assigned vehicle is exclusively for your group's use. However, please note that vehicles are provided according to your itinerary and are not available for personal use. Adherence to the schedule is appreciated.
- Full-day sightseeing begins at 8:00 AM and ends at 5:00 PM as per the provided itinerary. Additional usage beyond this timeframe will incur charges on a per-kilometre or per-hour basis. The number of sightseeing points covered will depend on the remaining time available.
- Many hotels lack parking space, and vehicles cannot be parked in front of the gates for an extended period. Guests are advised to wait at the reception 5 minutes before departure to avoid inconveniences.

- Due to parking difficulties, several areas restrict vehicle entry, and specific entry times are allocated. Please strictly adhere to the provided entry times.
- Uncalculated situations such as traffic jams, halts, or diversions may cause delays in vehicle reporting. Your understanding is appreciated, and once the vehicle arrives, please board promptly.

Special Terms and Guidelines –

SIKKIM:

- Avoid Sumo/Bolero vehicles as they are not permitted in main market areas. If chosen, expect drop-off/pick-up from the nearest accessible location; additional expenses may apply.
- Add Nathu La Pass to your package at extra cost (INR 4,000 to 9,000 per vehicle) depending on season and availability. Not included in package due to special permits. Permits can be cancelled for security/weather; payment on-site based on real-time conditions.
- If North Sikkim permit cancelled due to weather/politics, alternate sightseeing arranged, customer bears alternative accommodation cost, same for self-booked hotels.
- Chopta Valley and Zero Point visit extra cost (INR 4,000 to 9,000 per vehicle) depending on season, subject to availability and permits (Indian/Foreign Nationals).
- Turban-wearing travellers not allowed in Lachen per state guidelines.

For Gurudonmarg Lake and Nathu La Pass:

- Avoid if senior citizen (below 60) or child above 5 due to low oxygen levels.
- No permits for infants under 2 yrs. Consult doctor for pre-existing medical conditions.
- Foreign Nationals not allowed in Lachen, Baba Mandir, and Nathula Pass for security reasons.

ASSAM:

- Airport/railway pick-up before 3 PM for safety; inform AdventuRush if arriving after to rearrange itinerary or stay in Guwahati.
- For Kaziranga visits at trip's end, enjoy evening safari to avoid delays for airport drop the next day.
- Kaziranga National Park offers elephant and jeep safaris in 4 zones; ticket allocation based on availability, non-transferable, and non-refundable after booking.

MEGHALAYA:

- Nongriat Trek closed on Sundays.
- Shnongpdeng/Dawki Camping available from October to April.
- Don Bosco Museum and Cathedrals closed for tourists on Sundays.
- Wari Chora best travel period: October to end of March or April 1st week.
- Double Decker Root Bridge accessible via Nongriat Trek with over 3000 steps; steep and slippery in monsoon; not recommended for children under 10 or adults over 50.
- Dawki is remote with limited facilities; breakfast options limited to maggi, snacks, and public/common washrooms available at Dawki camps.

ARUNACHAL PRADESH:

- Bumla Pass permit and Vehicle Charges: Rs. 5500-6000 per vehicle. Not included in the package; special permits required due to restricted nature. Permit subject to cancellation for security or weather reasons. Pay on-site based on real-time conditions.
- Arunachal Pradesh - Protected Area Permit (PAP) mandatory for Foreign Tourists; Rs. 6000 per person; approval takes 7-14 days from Ministry of Home Affairs. For Domestic tourists - Inner Line Permit; 2-4 days for approval.

RESCHEDULING POLICY

- Rescheduling is subject to availability.
- Once the cancellation window ends, rescheduling cannot be done.
- Any price differences resulting from rescheduling, such as changes in seasonal rates or availability, will be applicable and will be communicated to the customer during the rescheduling process.
- Each booking allows for a maximum of one rescheduling opportunity. After which, no further changes can be made to the booking.
- If a customer requests a rescheduling but fails to attend the newly scheduled appointment, it will be considered a missed appointment, and our standard cancellation policy will apply.

CANCELLATION POLICY

- **Full Refund**- If cancelled before 20 days of scheduled departure.
- **No Refund**- If cancelled by the customer within 20 days of scheduled departure.
- If participants are unable to or refuse to go through with the experience at site, no refund will be applicable. In order not to cause inconvenience to the other travellers, the expedition will continue without participant.