

## **ADVISORY**

- Please bring valid Id proof like Aadhar card/ Driving license.
- Vendor details will be shared post booking. Please co-ordinate with vendor on reporting time & location.
- Child above age 5 will be considered as an adult.
- It is advisable not to carry valuables as the tents do not have a lock facility. Kindly carry lockable suitcases.
- Smoking inside tents is not allowed
- Any personal expenses or items of personal nature will not be included in the package. Any meals or transfers not mentioned in the itinerary are to be considered an exclusion in the deal.
- Any kind of drink (alcoholic, aerated, or mineral water) is not included in the package cost.
- Guidelines issued by the State Government are to be followed. Social distancing to be maintained. Frequent hand sanitization and use of mask recommended.
- ID proof is mandatory for each individual guest at the time of booking, and also upon arrival. PAN card will not be considered as valid address proof.
- Any breakage or damage of any items in the resort will incur charges.
- All participants are responsible for any loss or damage of personal belongings

## **BOOKING POLICY**

- You will receive a booking confirmation within 24 hours of making a payment.
- If the chosen date is unavailable, our team will contact you to find the best alternative dates. Please understand that this industry does not offer real-time inventory views from vendor partners.
- You are eligible for a 100% refund if you decide to cancel before receiving confirmation.

## CANCELLATION POLICY

- Full Refund- If cancelled before 7 days of scheduled date.
- No Refund- If cancelled by within 7 days of scheduled date

## **PAYMENT POLICY**

100% at the time of booking.