

ADVISORY

- **Duration:** The total duration of this activity is 60 minutes.
- **Weather Notice:** Your safety is our top priority. In the event of adverse weather conditions, the activity may be delayed or postponed. In such cases, an alternative time slot will be suggested to ensure your safety and enjoyment
- Age Requirement: Participants must be at least 14 years old to participate in this activity.
- **Fitness Assessment:** The instructor may assess participants' fitness for the activity. If a participant is deemed unfit for any reason, they may be prohibited from participating. This decision is made by our expert with your safety in mind. Please refer to the attached advisory to determine if you meet the fitness requirements.
- **Briefing and Guidelines:** Pay close attention to the briefing before the activity begins, and follow all recommended guidelines for your safety and enjoyment.
- Parent/Guardian Supervision: If you have a child under 18 years old participating, a parent or guardian must sign the disclaimer and supervise the activity.
- **Identification Requirement:** Upon arrival, please have proof of identification ready. Please note that PAN cards are not acceptable forms of identification.
- Arrival Time: Plan to arrive at the activity site at least 30 minutes before your zipline tour is scheduled to begin. Late arrivals cannot be accommodated, and refunds will not be available if you miss the zip tour.
- **Vendor Details:** Vendor details will be shared after booking. Please coordinate with the vendor regarding reporting time and location for the activity.

BOOKING POLICY

- We will confirm your booking within 24 hours.
- In case of non-availability for the date, our team will get in touch with you to work out best possible dates. Kindly bear with us as this industry does not work with real-time inventory view from vendor partners.
- If you wish to cancel before receiving a confirmation, you will receive 100% refund.

CANCELLATION POLICY

- Full Refund- If cancelled before 48 hours of scheduled date.
- No Refund- If cancelled by within 48 hours of scheduled date

PAYMENT POLICY

100% at the time of booking.