

# **ADVISORY**

- The minimum age required for this activity is 12 years.
- Participants are required to pay attention to the briefing and training.
- Participants were advised not to take a flight within a minimum of 12 hours before or after the dive.
- Participants are required to fill out and sign a medical fitness form and the Standard Risk Acknowledgment & Disclaimer form.
- The choice of the dive is subject to weather conditions.
- Dive details will be intimated after booking.
- Participants must coordinate with vendors for reporting time and location.
- Grand Island is controlled and operated by the Government of India. The activities mentioned in the scuba diving package will be carried out in the proximity of the island.
- Time slots may be postponed, delayed, or change if the weather is poor.
- The refund may not be applicable in case the participant decides not to dive.
- The package includes the dive for 15 minutes. In case the participant wishes to drop out before the completion, they will not be allowed to take the dive again.
- Participants may be deemed unfit if pregnant, intoxicated, people who have had surgery, have chronic back or neck pain, or have broken legs/arms.
- Carry proof of identification upon booking and arrival. Note that a PAN card will not be accepted as address proof.

#### **Booking Policy:**

- We will confirm your booking within 24 hours.
- In case of non-availability for the date, our team will get in touch with you to work out best possible dates. Kindly bear with us as this industry does not work with real-time inventory view from vendor partners.
- If you wish to cancel before receiving a confirmation, you will receive 100% refund.

### **Cancellation Policy:**

- Full refund: If cancelled before 48 hrs.
- **No Refund**: If cancelled by customer in less than 48 hrs.

No refunds are applicable if the participants are deemed unfit by the instructor or refuse to go through with the experience at the site.

### **Payment policy:**

• 100% at the time of booking

## **Rescheduling policy:**

- Rescheduling is subject to availability.
- Once the cancellation window ends, rescheduling cannot be done.
- Each booking allows for a maximum of two rescheduling opportunities. After which, no further changes can be made to the booking.
- Any price differences resulting from rescheduling, such as changes in seasonal rates or availability, will be applicable and will be communicated to the customer during the rescheduling process.
- If a customer requests a rescheduling but fails to attend the newly scheduled appointment, it will be considered a missed appointment, and our standard cancellation policy will apply.

